

GREATER WARD ONE WATERWORKS DISTRICT INFORMATION SHEET
AN EQUAL OPPORTUNITY PROVIDER

Office Phone 24 Hrs. 318-255-7995
Office Hours: Monday through Friday 8:30am to 5:00pm
(Closed for Scheduled Holidays)

You are required to pay a deposit and complete an application. Return completed application to gwowwd@att.net.

If you do not know your 911 address, please call Lincoln Parish GIS at 318-251-8695 and ask for the 911 Service. They will add your information to the 911 system which is required for emergency services.

RATES EFFECTIVE WITH MARCH BILL DUE APRIL 10, 2026

CLASS	Type	Usage Gal.	** Min Rate**
WR	RES	0 - 2,000	\$ 17.50
RMM	RES MULTIPLE HOMES 1 METER	0 - 2,000	\$ 35.50
SCC	SMALL COMMERCIAL	0 - 10,000	\$ 87.50
LCC	LARGE COMMERCIAL	0 - 20,000	\$ 175.00
V	FIRE LINE		\$ 15.00
** Residential Customers - Additional rate calculated at .00500 per gallon over max used**			
** Commercial Customers - Additional rate calculated at .00650 per gallon over max used**			

Meters are read the third week of the month.

Bills are mailed around the 20th of the month

Payment is due in our office on or by the 10th of the month. Late charges apply after the 10th.

Full Payment must be in office by 20th of month to avoid disconnect. No further notice given.
\$25.00 Delinquent Fee Charged on the 21st of the month.

Payment Methods Accepted:

- Cash
- Check
- Money Order
- Self-Request Bill Pay at Your Bank
- Auto Bank Draft (no additional charge to you)
- Credit/Debit Cards (include 3.5% processing fee) either in person or by phone.

After Hours Payments: A Drop-Box is located in the drive thru on the east side of the office.

Please make sure to include your Bill Stub, and/or provide your Account Number with all payments to ensure payments are posted correctly.

METER LOCKS

It is a violation of Louisiana Law to cut meter locks or otherwise tamper with meters.

CUSTOMER APPLICATION
THIS INSTITUTION IS AN EQUAL OPPORTUNITY PROVIDER

Name: _____
Subdivision: _____ Lot # _____
Physical Address: _____ City _____ State _____ Zip _____
Mail Address: _____ City _____ State _____ Zip _____
Place of Employment: _____ Work Phone#: _____
Spouse's Employment: _____ Work Phone: _____
Home Ph # _____ Cell # _____ Cell # _____

TYPE OF SERVICE

OWNED _____ RENTAL _____ BUSINESS _____
Do you need a meter installed? Yes _____ No _____

WATER USER AGREEMENT

This Agreement between **Greater Ward One Waterworks District**, a municipality, organized under Ordinance 302 of the Lincoln Parish Police Jury on August 11, 1964, hereinafter called "**GWO**" and

water user of Greater Ward One Waterworks District, herein called the "**WATER USER**"

WITNESS: WHEREAS, The Water User desires to purchase water for domestic, agricultural, commercial or industrial purposes from GWO, and to enter into a Water User Agreement as required by the bylaws of GWO.

NOW, THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed that:

GWO agrees to furnish, subject to the limitations hereinafter provided for, such quantity of water for domestic, livestock, garden, industrial and commercial purposes as the Water User may desire, in connection with the occupancy of the following property location:

Provided, however that Water User may have delivered to him only such water as may be necessary to supply the needs for the person that the person that the industrial or commercial Water Users shall be entitled to have delivered to them to supply the needs of the particular installation. Commercial establishment on the same premises with the dwelling must have a separate meter and mandatory backflow which is to be installed and annually inspected at the Water User's expense.

The Water User shall install and maintain at its own expense a service line, which shall begin at the backside of the meter and extend to the dwelling and other portion of his premises. The Water User shall pay for such water at such rate, and place as shall be determined by GWO.

The Water User's service line shall connect with the distribution system of GWO at the nearest place of desired use by the Water User, provided GWO had determined in advance that GWO water system is of sufficient capacity to permit delivery of water at that point. Further, the Water User hereby grants and dedicates to GWO any and all rights necessary to utilize such portion of the Water User's property (or rights thereto) in, on or under which any water line or other piping of the water distribution system providing water to the Water User currently lies, or may lie in the future, to the extent such rights are not already granted to GWO or otherwise dedicated to the public. The Water User further consents GWO use of Water User's property (or rights thereto) to the extent necessary to effectively deliver water to the Water User and/or service, repair, replace, inspect, and/or maintain any portion of the water distribution system, whether directly for Water User's benefit or otherwise.

GWO shall have final jurisdiction in any question of location of any service line connection to its distribution system and shall determine the allocation of water to water uses in the event of a water shortage. GWO may shut off water to water user who allows a connection or extension to be made to their service line for the purpose of supplying water to another user or dwelling.

The failure of a water user to pay a water charge duly implied shall result in the automatic imposition of the following penalties:

- A. In the event a check for the deposit, or check or bank draft payment of a bill is returned, GWO will charge a fee of \$25.00 for each returned check and reserves the right to terminate service and the meter will be locked.
- B. Non-payment after due date (10th of the month) will be subject to a penalty of ten (10%) percent of the delinquent amount.
- C. Non-payment after 8:30 a.m. on the 20th of the month will be subject to a delinquency fee of \$25.00 and will result in the water being shut off from the water user's property, no exception.

The Water User hereby agrees they have been supplied with Cross-Connection Control Policy, Current Rates, NSF Policy, Disconnect Policy/Procedure, timeline when meters are read and bills mailed, due dates, methods of payment accepted and how/where to make them.

It is a violation of Louisiana Law (RS 14:67.6) to cut meter locks or otherwise tamper with meters and can result in service termination and possible criminal charges including fines, and imprisonment.

*****Scan, and email pages 3, 4, 5, 6 and (7 if requesting bank draft) to gwowwd@att.net

X

X

Water User

Greater Ward One Waterworks District

In witness whereof, I have executed this Agreement this _____ day of _____, 20 ____.



The information regarding race, ethnicity, and sex designation solicited on this application is requested in order to assure the Federal Government, acting through USDA Rural Development that the Federal Laws prohibiting discrimination against customer applications on the basis of race, color, national origin, religion, sex, familial status, age, and disability are complied with. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminated against you in any way. However, if you choose not to furnish it, we are required to note the race, ethnicity, and sex of individual applicants on the basis of visual observation or surname.

APPLICANT <input type="checkbox"/> I do not wish to furnish this information.			CO-APPLICANT: <input type="checkbox"/> I do not wish to furnish this information.		
Race:		American Indian or Alaska Native	Race:		American Indian or Alaska Native
		Asian			Asian
		Black or African American			Black or African American
		Native Hawaiian or Pacific Islander			Native Hawaiian or Pacific Islander
		White			White
Ethnicity:		Hispanic or Latino	Ethnicity:		Hispanic or Latino
		Non-Hispanic Latino			Non-Hispanic Latino
Sex:		Male	Sex		Males
Sex:		Female	Sex		Female
Interviewer's Name (print)			Name and Address of Interviewer's Employer		
			Greater Ward One Waterworks P.O. Box 637 Ruston, LA 71273-0637		
Interviewer's Signature			Interviewee Signature Not Required		
Interviewer's Phone Number 318-255-7995					



GREATER WARD ONE WATER WORKS DISTRICT

Cross-Connection Control Policy Customer Service Agreement

PURPOSE: The Greater Ward One Water District is responsible for protection the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the customer's side of the meter. The purpose of this service agreement is to notify each customer of the adopted Cross-Connection Control Policy that Greater Ward One Waters District enforces to provide this protection. A copy of this policy is available upon request. The public water system enforces these restrictions to protect the public health and welfare of its customers. Each customer must sign this agreement before Greater Ward One Water Works District will begin service. In addition, when service is to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

RESTRICTIONS: The following unacceptable practices are prohibited by the Greater Ward One Water Works District's Cross-Connection Control Policy and the Louisiana Administrative Code, Title 51.

- No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap, or an appropriate back-flow prevention device.
- No cross-connection between the public drinking water supply and a private water system is permitted.
- No connection which allows water to be returned to the public drinking water supply is permitted.

SERVICE AGREEMENT: The following are terms of the service agreement between the Greater Ward One Water Works District (the Water System) and _____ (the Customer).

- The Water System will maintain a copy of this agreement for as long as the Customer and/or the premises is connected to the Water System.
- The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System, or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities.
- The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on their premises.
- The Customer shall, at their expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT: If the Customer fails to comply with the terms of the Service Agreement, the Water System shall terminate service until the Customer can prove compliance with the Cross-Connection Control Policy.

I hereby certify that I have read and understand the terms of this Customer Service Agreement.

Customer Signature

Date

Service Address: _____



**GREATER WARD ONE WATER WORKS DISTRICT
P.O. Box 637
Ruston, LA 71273-0637
318-255-7995**

ACH BANK DRAFT AUTHORIZATION FORM

This form must be completed for automatic bank drafting by Greater Ward One Water Works District and can be changed or terminated by contacting the Greater Ward One Water Works District office.

I hereby authorize (**Bank Name**) _____ to honor a draft drawn on my account by Greater Ward One Water Works District. Monthly drafts will be drawn on the 10th of each month.

I understand that if funds are not available at the time of the withdrawal, there will be a \$25.00 fee, and subject to termination of this service for future use.

Customer Name: _____

Bank Name: _____

Bank Routing Number: _____

Bank Account Number: _____

Please provide copy of a check for verification purposes only.

Customer Signature: _____

Date: _____

OFFICE USE ONLY

BANK # _____

GWO ACCOUNT # _____

